



Edition Comparison

3CX Core PBX Features

Standard

PRO

Enterprise

	Unlimited	Unlimited	Unlimited
Extensions	Unlimited	Unlimited	Unlimited
Import / Export Extensions via CSV	X	X	X
SIP Trunks / Gateways Support	X	X	X
Call Routing by DID & CID (DDI)	X	X	X
Extensive Codec Support	X	X	X
Receive Voice Mail via Email	X	X	X
Calling Line Identification Presentation (CLIP)	X	X	X
Call Transfers (Blind & Attendant)	X	X	X
Calling Line Identification Restriction (CLIR)	X	X	X
Call Forward on Busy (CFB)	X	X	X
Call Forward on No Answer (CFU)	X	X	X
Hold (CW) incl. Custom Music on Hold	X	X	X
Intercom / Paging	X	X	X
Call Parking / Pickup	X	X	X
Busy Lamp Field (BLF)	X	X	X
Real Time System Status	X	X	X
Easy Backup and Restore (incl. Scheduled Backup)	X	X	X
VMware / Hyper-V / KVM Compatibility	X	X	X
Amazon, Google Cloud, Microsoft Azure	X	X	X
3CX SBC Connectivity	X	X	X
Voicemail	X	X	X
Voicemail Transcription		X	X
Custom FQDN		X	X
Custom SMTP Server		X	X

3CX Office Productivity

Standard

PRO

Enterprise

Sennheiser Headset Integration	X	X	X
Auto Attendant / Digital Receptionist	X	X	X
Ring Extension & Mobile Simultaneously	X	X	X
Integrated Fax Server (Central and per User)	X	X	X
Supported SIP Phones Integration	X	X	X
Manage IP Phones Network Wide	X	X	X
Automatic Plug & Play Phone Provisioning	X	X	X
3CX Apps: Web Client, iOS, Android, Windows, Mac	X	X	X
Audio Bridge	X	X	X
Directory (Company & Private Phonebook)	X	X	X
Sync with Office 365 (Users' Phonebook)		X	X
Call Query against DB & CRM		X	X
Hotel PBX Features incl. Fidelio Certified and Mitel Compatible		X	X
Web Conference Dial-In		X	X
Web Conferencing (incl. Polls, PDF-Share, Screen Share, Remote Assist & Record)	25 Seats	100 Seats	250 Seats

3CX Call Center Features **Standard** **PRO** **Enterprise**

Call Logging	X	X	X
Click2Call (Browser Extension)	X	X	X
Click2Talk	X	X	X
Click2Meet	X	X	X
Website Live Chat and Talk	X	X	X
Call Queue Group Rights Management		X	X
CRM Integration		X	X
Sync with Office 365 (Azure AD)		X	X
Call Queuing		X	X
Real Time Statistics & Monitoring		X	X
Supervisor Agent Status Override		X	X
SLA Alerting		X	X
Switchboard		X	X
Wallboard		X	X
Callback		X	X
Call & Queue Reporting		X	X
Call Recording Transcription and Search		X	X
Barge In / Listen In / Whisper		X	X
See Group Recordings		X	X

3CX Enterprise Features

Standard

PRO

Enterprise

	Standard	PRO	Enterprise
Call Flow Designer		X	X
Hot Desking		X	X
Scheduled Restore		X	X
Connect Remote Offices (Bridges)		X	X
Call Recording Restrictions (Start/Stop)			X
Skill based Routing			X
Customize IP Phone Logo			X
Inbuilt Failover			X